

Collin College - Continuing Education COURSE SYLLABUS

COURSE INFORMATION

Course Number: MEDI 7535

Course Title: Mediation and Dispute Resolution Certificate Training

Course Description: The Mediation and Dispute Resolution Certificate Training provides necessary education, training and skill development for students to be able to serve as a neutral third party court appointed mediator. Analyze various case studies. Role- play a Mediation Session. Topics include history of mediation, Alternative Dispute Resolution legislation in Texas, conflict resolution theory, mediation theory and practice, mediation process and techniques, self-awareness and ethics. These courses will meet the 40-hour requirement per Texas State Law Section 154.052. The course will also meet the Standards of the Texas Alternative Dispute Resolution Procedures Act (Texas ADR).

Suggested Course Prerequisite(s): [Understanding Conflict and Resolution Strategies](#)

Course Resources: The Mediation Process, Christopher W. Moore, 4th edition, 2015, recommended (recommended, not required)

Student Learning Outcomes:

Describe the history of mediation and the key aspects of legislation affecting mediation; define types of conflict, responses to conflict, and the dispute resolution continuum; identify the mediation models and the benefits of the mediation process; identify the elements of the mediation process; apply mediation techniques; and evaluate the influence of personal characteristics and biases in the mediation process; explain the ethical considerations in mediation.

Certification Notes: N/A

Next course recommendation: [Family Law Mediation Training](#), [Negotiation Skills](#)

Refund Policy: Please refer to www.collin.edu/ce/inforegistrar.html for our refund policy. No refunds after the start time of the first class.

Americans with Disabilities Act: Collin College will adhere to all applicable federal, state and local laws, regulations and guidelines with respect to providing reasonable accommodations as required to afford equal opportunity. It is the student's responsibility to contact the ACCESS office, SCC-D140 or 972.881.5898 (V/TTD: 972.881.5950) to arrange for appropriate accommodations. See the current *Collin Student Handbook* for additional information.

Course Sessions: Listed are guidelines to indicate all topics that will be covered during your course. Do not plan your personal calendar based on these sessions. Your instructor will give you a calendar for your class that will indicate specific topics, assignments, and days.

Lesson Plan – by week or session:

Method of Evaluation: Unless otherwise stated, course completion is evaluated on the basis of attendance. Students must be in attendance 90% of each course in a certificate series for successful completion and to earn a certificate as specified.